



Lucion
Services

We Deliver **Trusted** Risk Management.

Sustainability Improvement Plan 2017/2018

All of Lucion's stakeholders deserve to know that they're contributing to an organisation with healthy economic, social, and environmental outlooks and values. In pursuit of this belief, Lucion Services Ltd seeks to both continually create economic value and to positively contribute to healthy ecosystems and strong communities.

We recognise that becoming a more sustainable business goes hand in hand with becoming a more successful business. Our services promise to deliver a sustainable future for our employees, customers, and partners.

Our Business

The Environment

Our Employees

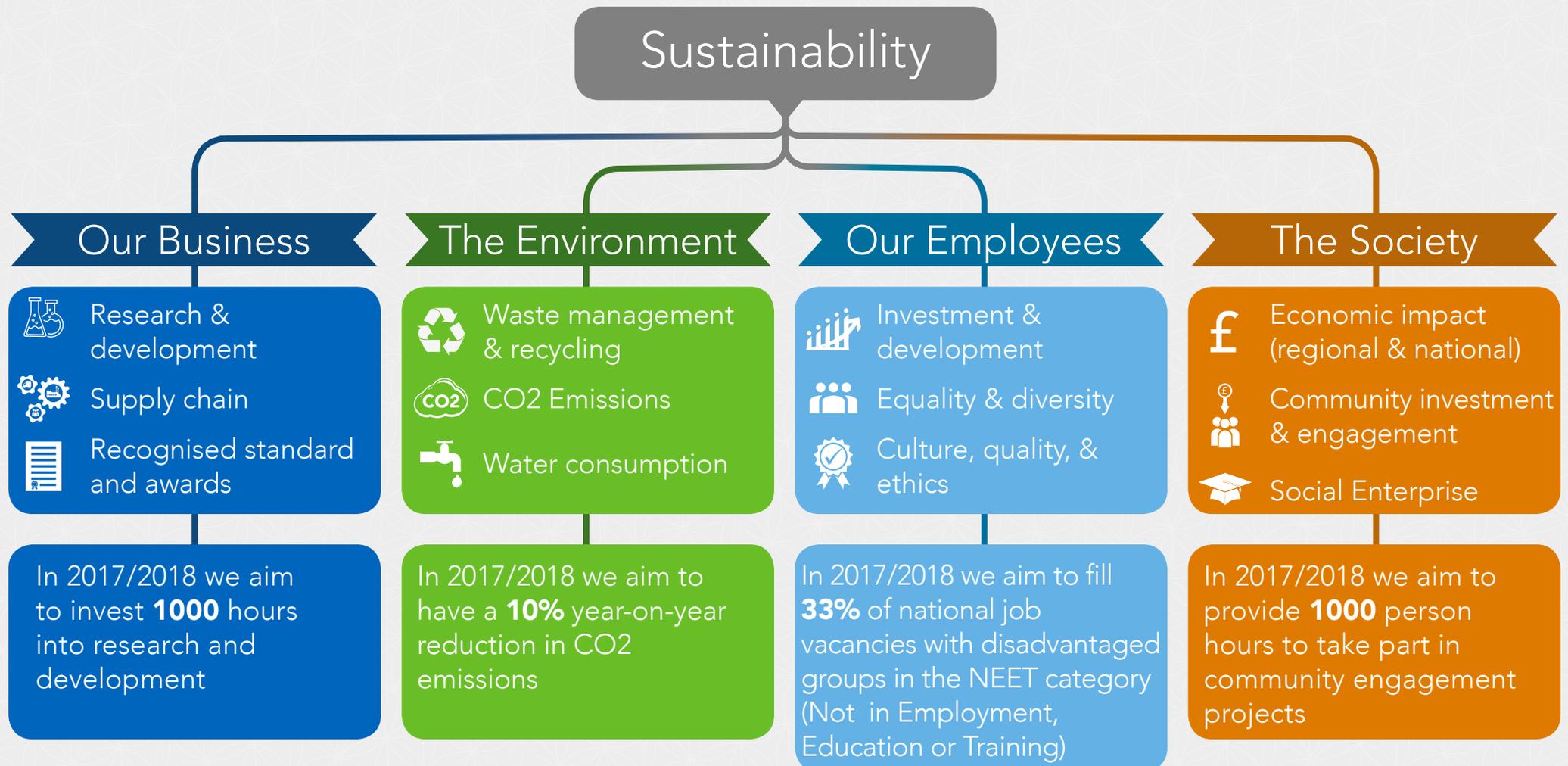
The Society

What?



LucionServices
We Deliver **Trusted** Risk Management.

Embracing our responsibilities through efficiency, innovation, and enterprise.



Our Business



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WHAT?

Research & development

HOW?

As an industry leader, we recognise our responsibility to raise awareness of the persistent dangers of workplace hazards and to share best practices with the general public and other businesses. It is our goal to continue to innovate, develop, and invest in new products and services.



WHAT?

Supply chain

HOW?

Our procurement of goods and services must be a sustainable process in which the ethical core principles that govern our policies on health, safety, and environmental concerns are maintained. These principles enable us to offer value for money to our customers, generate benefits to society, and minimise potential negative impacts on the environment.



WHAT?

Recognised standard and awards

HOW?

We will continue to ensure that our competencies, experience, and credentials are independently assessed, certified, and accredited where applicable.

The Environment



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WHAT?

Waste management & recycling

HOW?

As a producer of waste, we recognise our responsibility to recycle as much waste material as possible, and to minimise the amount of waste material entering landfills, all whilst ensuring legal compliance.



WHAT?

CO2 Emissions

HOW?

Our aim is to reduce the direct impact of our operations on climate change by focussing on the areas where we can have the greatest impact:

1. Carbon emissions resulting from paper production
2. Carbon emissions resulting from our offices
3. Carbon emissions resulting from commercial vehicles
4. Carbon emissions resulting from employee business travel



WHAT?

Water consumption

HOW?

Water is used in various aspects across our office estate and we are committed to managing water consumption in order to minimise negative impacts on the environment and maximise efficient use of resources.

Our Employees



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WHAT?

Equality & diversity

HOW?

We are an equal opportunities employer and we welcome applications from candidates at all levels. We are committed to providing equal opportunities for members of diverse communities with varying degrees of experience, ranging from apprentices, trainees, and graduates, to construction trade professionals.



WHAT?

Investment & development

HOW?

We prioritise continuously investing time and finances in the professional development of our employees. This investment enables us to retain employees that are sufficient, qualified, and highly competent, and also enables us to consistently meet service demands.



WHAT?

Culture, quality, & ethics

HOW?

The accuracy and integrity of our professional services are business-critical. We're committed to fostering a culture of accountability and responsibility through our "right first time" initiative.

The Society



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WHAT?

Economic impact
(regional & national)

HOW?

We plan on maintaining fiscal contribution to the regional and national economies through:

- Business output
- Supply chain input
- Direct employment
- Indirect employment
- Marketplace value
- Tax contributions



WHAT?

Community investment
& engagement

HOW?

As a supplier to statutory bodies, local government, and social organisations, we recognise the relevance of community investment and engagement initiatives.



WHAT?

Social Enterprise

HOW?

In addition to participating in established social enterprise projects, we are committed to creating our own innovative, industry-leading projects, including our free education initiative, 'building a safer future'.